

Analysis

United Video Spurs New Interest In Consumer Protection Regs

By **Linda Chiem**

Law360, New York (April 18, 2017, 6:45 PM EDT) -- Lawmakers are expected to weigh new consumer protection regulations to tamp down the public outrage from last week's viral video of United Airlines forcibly removing a passenger, but experts say airlines will more openly embrace policy changes to avoid any knee-jerk regulations.

United Airlines reworked its employee travel policy amid a hailstorm of bad publicity following the April 9 incident in which David Dao, a 69-year-old Elizabethtown, Kentucky, physician, was captured in a now-viral video being forcibly dragged off a United flight — resulting in a...

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